

# Alexandra Melançon

DIGITAL CREATOR & OWNER OF FERME LUDIQUA

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## EXPERIENCE

### Ferme Ludiqua

2024 - Present

#### OWNER / SELF-EMPLOYED [ Part-time ]

- Manage the business, animals and services offered, create digital content and provide customer service.

### Commandare Technologies

2023

#### IT SUPPORT SPECIALIST [ Consultant ]

- Work directly with customers and the team to optimize and/or resolve workstation issues work, servers and specialized devices (e.g.: routers, internet access, etc.).
- Assist customers with good customer service during support calls and encourage the purchase of new services.

### Behaviour Interactive

2021 - 2023

#### CAPTURE ARTIST

- Conceptualize and capture in-game footage for video and photographic marketing content.
- Collaborate, problem solve, organize and prepare sequences daily.
- Contribute to the continuous improvement of capture, organizational and technological techniques.

### Freelance

2013 - 2021

#### DIGITAL CREATOR & IT SUPPORT SPECIALIST

- Create different projects for various clients by designing and developing visuals, branding, websites, as well as illustrations and even photography.
- Resolve customers' software/hardware problems while providing them with basic computer knowledge.

## EDUCATION

### Concordia University

2018 - 2021

#### COMPUTATION ARTS BACHELOR SPECIALIZATION [ Honors with Distinction Graduate ]

### Cegep Saint-Jérôme

2013 - 2015

#### MULTIMEDIA INTEGRATION TECHNIQUE

## SKILLS

### Soft skills

- Communication
- Creativity
- Organisation
- Leadership & Teamwork
- Problem solving

### Hard skills

- **Visual art & design:** Adobe Photoshop, Illustrator, Fresco, XD, Figma
- **Modelisation / Animation:** Blender, Substance Painter, Cinema 4D
- **Video production:** Adobe Premiere, After Effects, Media Encoder
- **Programmation:** HTML, CSS, jQuery, JavaScript, C#, Bootstrap
- **Productivity:** MS Office, Google Workspace, JIRA, Monday, Agile, GIT
- **Video game engine:** Unity, Unreal
- **Other:** cPanel, Wordpress, Wix, Linux, Arduino, RPi, Office 365/AD

## PROJECTS

### DEAD BY DAYLIGHT

An asymmetrical multiplayer horror game (4vs1) in which one player plays the role of the killer, and the other four players play as survivors, trying to escape the killer and avoid being killed.

### MEET YOUR MAKER

A first-person post-apocalyptic building and raiding game in which every level is designed by players, for players.

## LANGUAGE

French (native) & English (proficient)